

DEFENSE PROPERTY ACCOUNTABILITY SYSTEM (DPAS)

**A High Level Program Overview
for CCB Members**

March 18, 2004

Program update topics

- **CCB and Program Office changes**
- **SAT**
- **Technical POC updates**
- **Environment and impact on DPAS**
- **Workload comparison to last year**
- **Web-site and Training**
- **Other customer support initiatives**
- **Successes in FY03 and challenges in FY04**

Staff, CCB and Customer Changes

Program Office changes

- Director, P&E Office retired
- New Director, P&E Office
- Office name change probable

DPAS Staff changes

- No changes in Columbus leadership
- NAVSISA “transformed” and split Functional personnel and Programmers into two teams. This makes the organization more responsive to change and aligned IAW commercial industry
- New DPAS leadership at NAVSISA

New DPAS customers:

- DARPA and CIFA

New name

- NIMA is now NGA (National Geospatial Intelligence Agency)

Changes in CCB members

- AFIS
- Army
- DCMA
- DLA
- MDA
- NGA

SAT Participants

THA
NKS
!

16.3 July 2003

Director

Participant from Navy, FISC Norfolk

Participants:

- 4 from Navy
- 4 from USMC
- 1 from Army
- 1 from Army-ARL
- 2 from DoDEA
- 1 from WHS
- 1 from DLA-DRMS
- 3 from DLA
- 1 from DSS
- 1 from DODIG
- 2 from NIMA
- 1 from DFAS-Denver
- 1 from DFAS-Kansas
- 1 from DFAS-Cleveland

16.5 (Scheduled for March 2004)

Director

Participant from Navy, FISC Norfolk

Participants:

- 1 from Army-ARL
- 1 from Navy, FISC Norfolk
- 1 from Navy, NAVSECGRU
- 1 from DeCA
- 3 from DFAS, Indy
- 1 from NGA
- 1 from USMC
- 1 from HQMC
- 3 from DPAS

NOTE: 16.4 was for CFO roll-up. The changes for 16.4 required little to no user involvement and did not impact user day-to-day business. There were no database changes and the release did not go through NMCI. Consequently, no SAT was conducted.

Technical POC Email validation

Invalid Email addresses for DPAS technical POCS

	January	March
Army	95	19
DCMD	5	0
DECA	1	0
DISA	10	0
DODEA	10	0
DFAS	2	0
DIS	3	0
DLA	4	1
WHS	1	0
DTRA	2	1
USMC	15	3
Navy	384	83
OSD	2	1
TOTAL	534	108

WOW!!!!
You are doing an
excellent job
updating
your technical POC
information!
Thanks!
Our Help Desk thanks
you also!

Environment and Impact on DPAS

Extreme pressure to get a *clean opinion* in FY07!

BMMP

- Focus is on CFO compliancy and a clean opinion in FY07
- “To be” systems will not be in place in time to meet the FY07 goal; interim system solutions must be identified

Systems oversight

- All current and future systems are being assigned to functional areas for portfolio management
- Systems are being assessed for compliancy (criteria still being developed)
- Systems status is being recorded as: new start development, legacy refreshment, sustainment, migratory, “browning out”
- Transition/migration plans are being developed
- Systems development funding is being closely controlled

Impact of environment on DPAS

- DPAS is assigned to the Logistics Domain
- Very few new conversions; program is focusing on customer support
- Customers more interested in accounting, GFP and software functionality in DPAS
- Increased interface requirements: DWAS, STARS (Navy); SABRS (USMC), DCD (Army), FAMIS (DISA)
- DPAS likely to play an important role as an “interim” solution and will have to make changes to support financial reporting compliancy for UID, MEV, etc.

Workload comparison to last year

FY03

Customer base:

Total Activities:

4,785

Total Users:

9,790

Percent who are active

45%

Databases:

323

Total assets:

10.3M

Value of assets:

Personal: \$

20B

Military:

\$19.5B

Real:

\$13B

Calls to Help Desk

20,431

FY04

Customer base:

Total Activities:

5,033

Total Users:

9,311

Percent who are active

49%

Databases:

332

Total assets:

10.6M

Value of assets:

Personal:

\$21B

Military:

\$20B

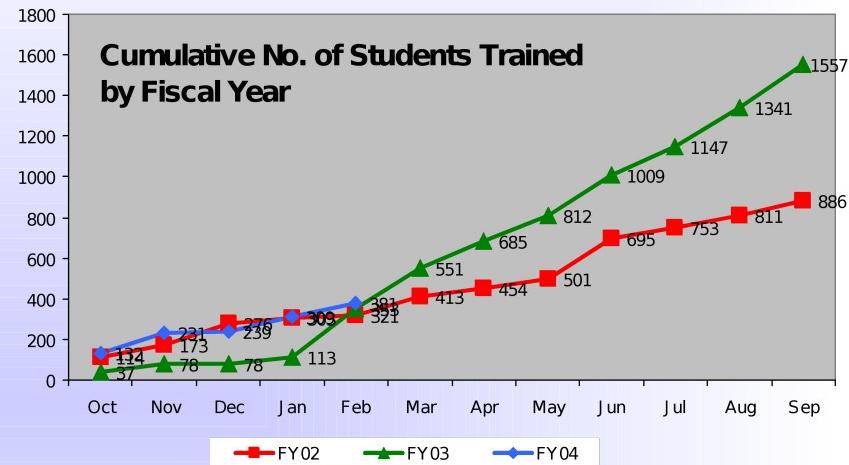
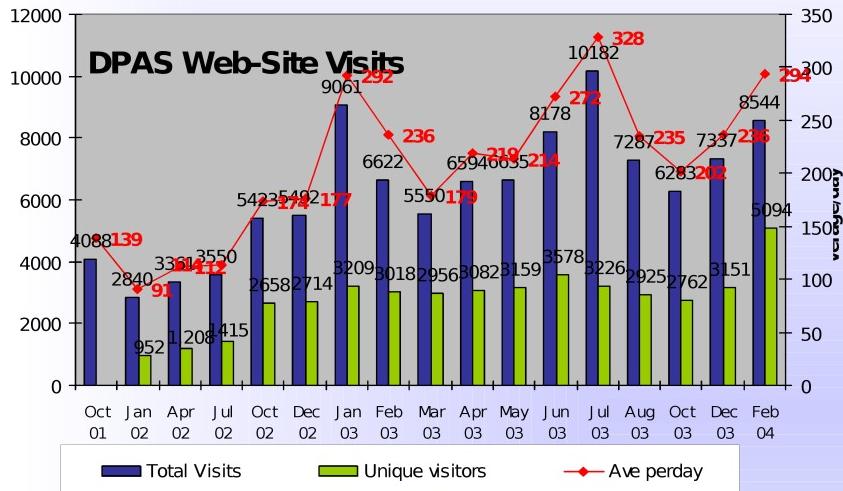
Real:

\$7B

Calls to Help Desk

21,009*

Web-site usage and Training up



Web-site

- Improved look and navigation
- Added new content
- Used broadcast messages with links to website
- Visits, page views and document downloads higher than usual

Last year training volume was high

- Inventory training high last year due to new release and functionality
- Regional training high – 660 students

This year

- Volume is at same level as of February
- Regional training - 145 students so far
 - 102 Basic courses
 - 7 inventory
 - 36 Eureka Many sites

Customer support

- **Held GFP Working Group meeting** - September 2003
- **Established a Web Modernization Stakeholder Group** - September 2003
- **Updated DPAS security accreditation** - October 2003
- **Developed on-line security awareness training** - December 2003
- **Updated Navy eLearning** - February 2004
- **New web-site prototypes developed** - March 2004
- **Workshops for Working Groups** - March 2004
- **DISA transformation and remote DBA support** - May 2004

Successes & Challenges in FY03

Successes

- Automated excessing process (DAISY interface)
- Updated new Navy E-learning courseware
- CFO Summary and Detail Reports at Department/Agency Level
- Continuous improvements to the web site
- Incorporated newest state-of-art PDA scanner/barcode technology into application
- Workshops
- Broadcast messages

Challenges

- *All DRMO sites not following procedures*
- *Expanding capabilities to be able to develop “purple” DPAS courses*
- *Lots of interfaces will be required to meet ME valuation and financial reporting requirements*
- *How to best integrate UID*
- *Meeting Military Equipment Valuation requirements*

Areas for improvement in FY04

- **Communication**
 - With CCB
 - With users
- **Data quality**
 - More proactive approach to ensure improvement
 - More visibility
 - Better reports
- **Tailoring of training to your needs**
 - More policies, accounting requirements, and role based requirements incorporated into courses and training materials

Our Goal: Quality and customer satisfaction